### **Resolving Access Gaps**

January 17, 2024







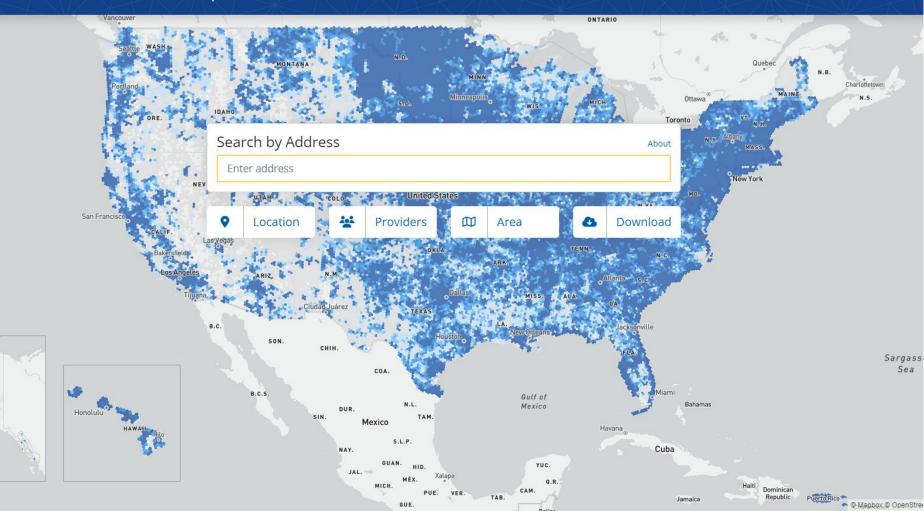
# Agenda

- Welcome and Introductions
- Overview of Data Collection and Availability Across Texas
- Internet Adoption in Texas
- Future of ACP: Where do we go from here?
- Q&A Session

# Background on Broadband Maps

- Quick history of Broadband Data Collection
- Issues that arose with new map & coalition formed
- Resources & suggestions for data/mapping work
  - BDO will publish an online interactive TDOP including data and mapping resources in early March

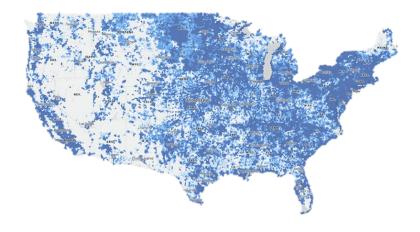
#### FCC National Broadband Map



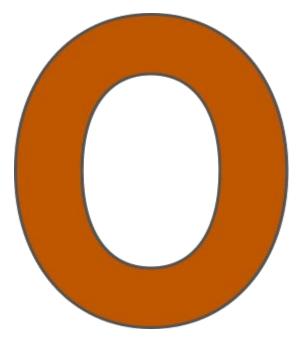
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## Background on Broadband Maps

- Transition to Broadband Data Collection
- CostQuest Associates & The Fabric
- Release of National Broadband Map
- Challenge & Data Accessibility



**Estimated number** of people who opened the new FCC broadband map and understood how to interpret it



## Background on Broadband Maps

#### NATIONAL BROADBAND MAPPING COALITION

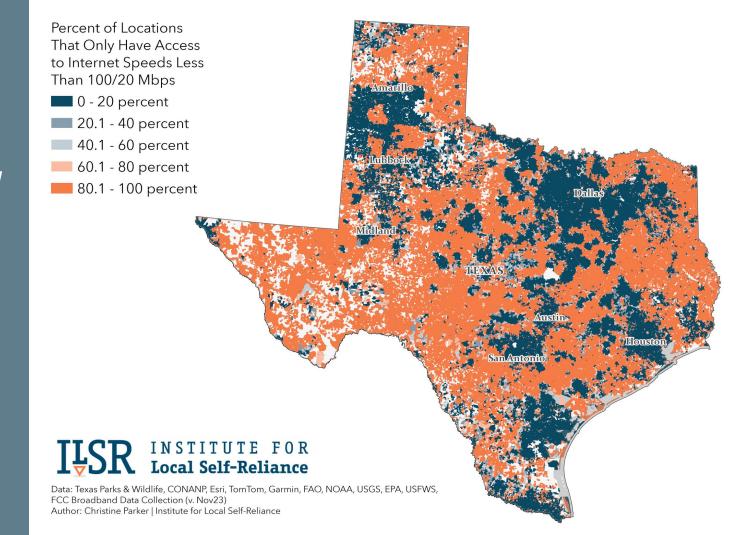
<u>NBMC</u>



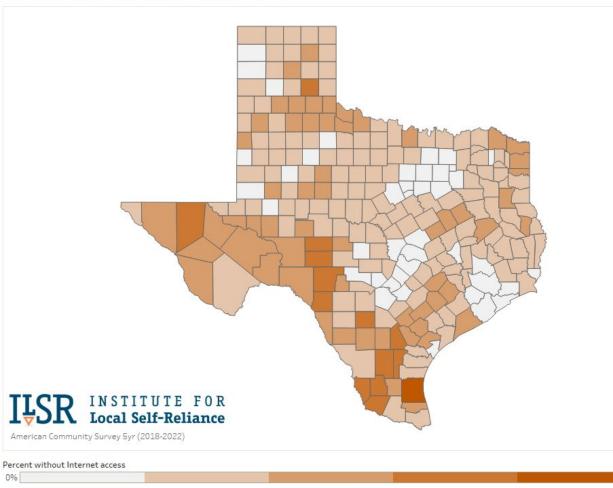
Broadband Commons - Book Draft

Broadband Commons - Data & Tools

Internet Availability Across Texas



Percent of Households With No Internet Access



47%

# Where are the Gaps

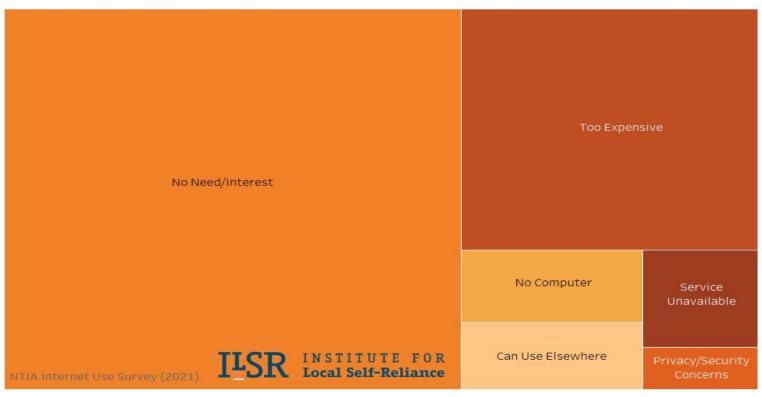
### **Internet Adoption**

#### What People Use the Internet For

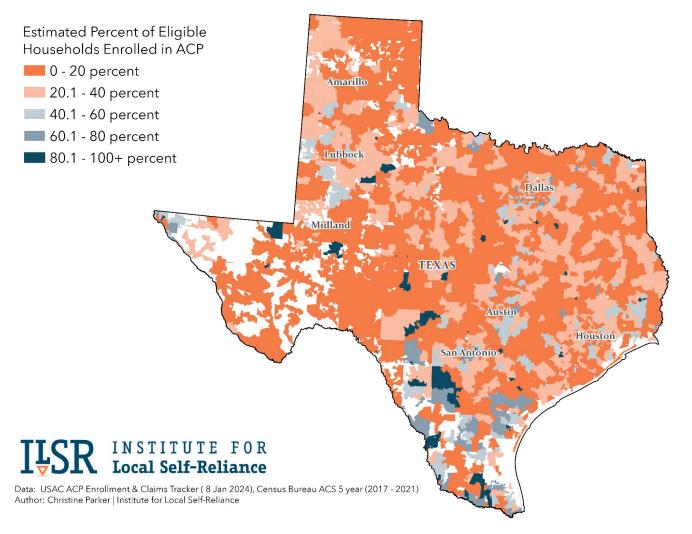
Uses a Smart TV or Connected Device	Uses Online Financial Services Like Banking, Investing, Paying Bills	Participates in Online Video or Voice Calls or Conferencing	Down	reams or loads Music, o, Podcasts, etc.	Uses a Ta or e-Bo Reade	ook
Uses Email	Watches Videos Online	Requests Services Provided by Other People via the Internet		Inter wit House Equip Using Inter		th shold ment the
Uses Online Social Networks	Shops, Makes Travel Reservations, or Uses Other Consumer Services Online	Uses a Wearable Device Takes Class or Participates in Job Training Online		Searches for a Job Online		
NTIA Internet Use Survey (2021)	IA Internet Use Survey (2021)			Blog Posts, Videos,		

### **Internet Adoption**

Reasons For Not Using the Internet at Home

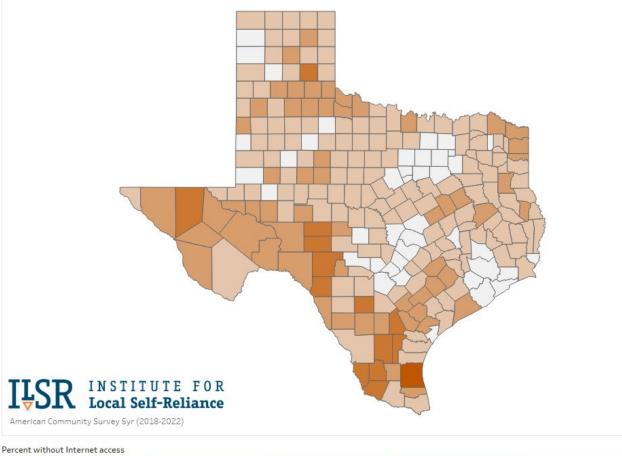


Affordable Connectivity Plan Across Texas

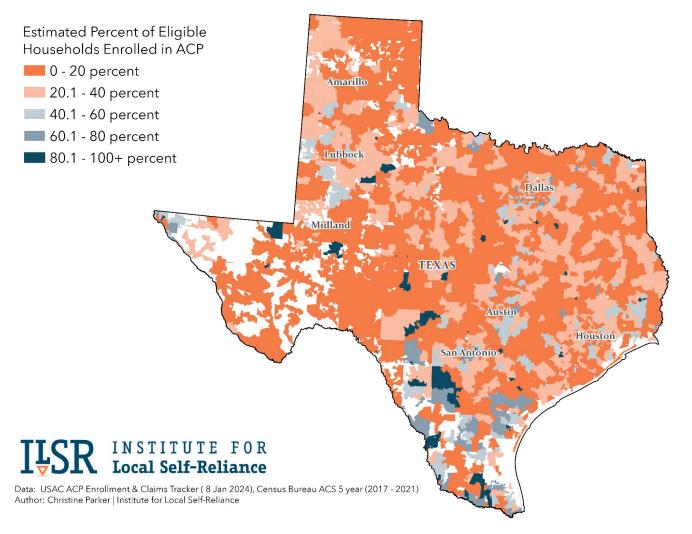


# Where are the Gaps

Percent of Households With No Internet Access



Affordable Connectivity Plan Across Texas

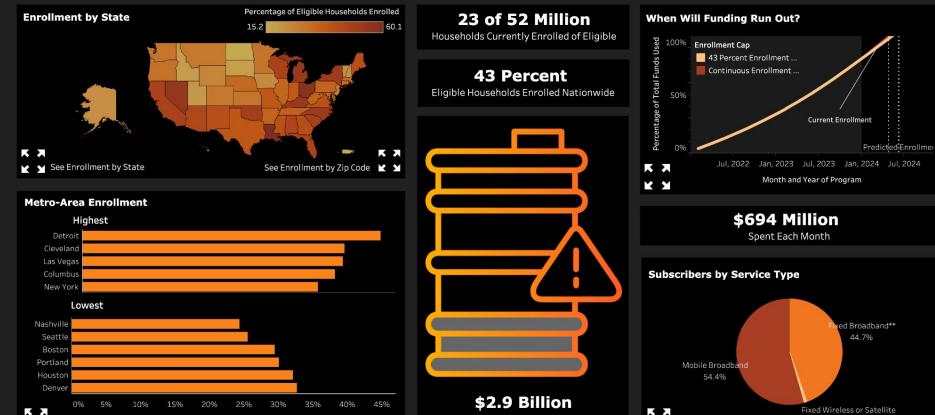




Building local power to fight corporate control.



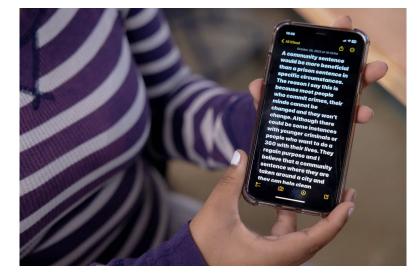
#### **Affordable Connectivity Program**



Data current as of: 1/1/24 Dashboard created by the Institute for Local Self-Reliance

### Future of ACP: Where do we go from here?

- What's happening?
- The FCC has begun taking steps to wind down the ACP.
- ACP Extension Act introduced
- ACP applications and enrollments will not be processed after **February 7, 2024 at 11:59 PM ET.**
- After the ACP funds run out (projected in April 2024), households participating in the ACP will no longer receive the ACP discounts.



Credit: Scott Ball / San Antonio Report

### The FCC's ACP Wind Down

- The FCC will host a <u>second</u> briefing, where you can learn more about what to expect in the future
- Thursday, **January 18, 2024 at 1:00 p.m.** Eastern Standard Time. The briefing will be conducted virtually at the following <u>link.</u>
- Email <u>acpinfo@fcc.gov</u>
  - To request no cost printed materials
  - Schedule a FCC speaker for virtual events.



#### Affordable Connectivity Program (ACP) Wind-Down Fact Sheet

In 2021, Congress established the Affordable Connectivity Program (ACP) in the Bipartisan Infrastructure Law, appropriating \$14.2 billion. The Federal Communications Commission (FCC) was tasked to develop and implement the ACP as well as ACP outreach and awareness activities.

As of January 2024, over 22 million households are enrolled and receiving the ACP monthly benefit.

For more general information about the ACP, visit GetInternet.gov.

#### What's happening?

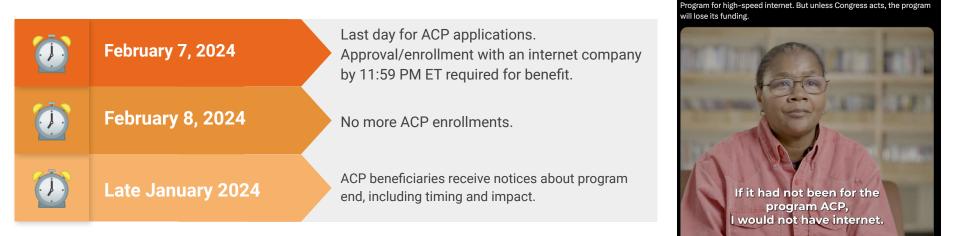
Without additional funding from Congress, the allotted \$14.2 billion to fund the ACP is projected to run out in April 2024 (this date is an estimate and may change). As a result, the FCC has begun taking steps to wind down the ACP, which means:

- ACP applications and enrollments will not be processed after February 7, 2024 at 11:59 PM ET.
- Households who have applied, been approved, and are receiving the monthly internet discount before February 8, 2024 will continue to receive their ACP benefit until ACP funds run out, as long as the household remains enrolled in the program.
- After the ACP funds run out (projected in April 2024), households participating in the ACP will
  no longer receive the ACP discounts.



### **Dates to Remember Regarding ACP**

**April 2024:** ACP funding may run out; enrollees get benefits through April (date may change).



RP Advocates

Millions of Americans like Thelma rely on the Affordable Connectivity

## Other Anticipated ACP Wind-Down Dates

Date	Activity		
January 25, 2024	When one of the three first notices must be sent.		
February 2024*	ACP enrollment freeze. No new providers in the program.		
Late February 2024*	Anticipated timing of announcement of last fully funded month. Second of three provider notices to ACP households must be provider 15-days after the announcement.		
April 2024*	Projected final month of service ACP can fully reimburse providers for ACP discounts.		
May 2024*	Partial provider claims for discounted service provided if any available funding remains.		

\*Assuming a last fully funded month of April 2024

# Step-by-Steps Tips to Consider: ACP Transition Team

#### Coordination

- Identify key stakeholders, including representatives from Internet service providers (ISPs), local government, community organizations, and affected households.
- Notify and assist outreach grant awardees to wind down their grant-funded ACP outreach efforts effectively.

# Step-by-Steps Tips to Consider: ACP Transition Team

#### Communication

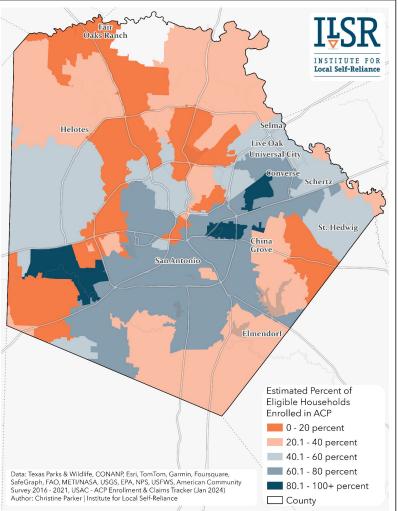
- Disseminate widely the Affordable Connectivity Program (ACP) Wind-Down Fact Sheet.
- Develop a comprehensive communication plan ensuring clarity on the program's termination, impact on bills, and available alternatives.
- Notify and assist outreach grant awardees to wind down their grant-funded ACP outreach efforts effectively.

# Step-by-Steps Tips to Consider: ACP Transition Team

#### Collaboration

- Entities providing local digital inclusion services, policymakers, advocates, social service providers and community leaders co-create solutions in partnership with the community.
- Establish and outline a local base model to provide technical assistance to stakeholders for the pursuit of State and Federal funding, including coordinating grant applications and sharing technical grant writing resources.
- Propose a set of goals that include, but are not limited to, The Texas Digital Opportunity Plan's 5 Goals, and understanding TDOP funding sources.





# **Practical Application: Q&A Session**

Ask Me Anything with Christine Parker, PhD, Sean Gonsalves, and DeAnne Cuellar

Please submit your questions in the chat box

After this event concludes, please visit <u>www.broadbandfortexas.com/tdop</u> to download the Texas Digital Opportunity Plan.

# Thank You

"I hope the maps are good where you are."

Peng Shepherd, The Cartographers



If you have any questions about the draft TDOP, please email **<u>digital.opportunity@cpa.texas.gov</u>**.

Please link to this **<u>page</u>** to download and read the TDOP.

#### **Office Hours**

- Mondays, 1:00 3:00 p.m.
- Thursdays, 10:00 a.m. 12:00 p.m.

**Christine Parker, PhD**, Senior GIS Analyst, Institute for Local Self-Reliance, <u>christine@ilsr.org</u>

**Sean Gonsalves**, Associate Director for Communications, Institute for Local Self-Reliance, <u>sgonsalves@ilsr.org</u>

**DeAnne Cuellar,** Associate Director for Outreach, Institute for Local Self-Reliance, <u>deanne@ilsr.org</u>